

## Curriculum Vitae

### Personal Information

Name	Spec. Pharm. Ivana Zimonjić, Teaching Assistant, PhD Candidate
Researcher in Action	CA19113, CA 22152
Date of Birth	29 August 1983
Place of Birth	Čačak, Serbia
Nationality	Serbian
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### Education

2021 – Present: PhD Student, Faculty of Pharmacy, University of Belgrade, Belgrade, Serbia

2021: Specialist in Pharmaceutical Management and Marketing, University of Belgrade – Faculty of Pharmacy, Belgrade, Serbia

2007: Bachelor of Pharmacy, University of Belgrade, Faculty of Pharmacy, Belgrade, Serbia

### Work Experience

2023 – Present: Associate Outside Employment, Chair of Social Pharmacy and Pharmaceutical Legislation, Faculty of Pharmacy, University of Belgrade

2020 – Present: Head of Department for Commercial Support and Health Professional Support Projects, Galenika a.d. Belgrade

2018 – 2020: Professional Associate, Galenika a.d. Belgrade

2015 – 2018: Owner, Hygia Pharm Independent Pharmacy

2014 – 2015: Key Account Manager, Galpa, Apoteka Pančevo

2010 – 2014: Responsible Pharmacist, Apoteka Pančevo

2008 – 2010: Pharmacist, Farmaland Pharmacy, Čačak

2007 – 2008: Pharmacist Intern, Apoteka Čačak

### COST Projects

2020-2024: CA COST Action CA19113 'ERNST – The European Researchers' Network Working on Second Victims'

2024-2028: Supporting emerging care economy, empowering caregivers to provide safe care at home (BetterCare), CA22152

### Other Projects

2019-2020: Project Lead for creating a new professional team at Galenika a.d. – needs assessment, creation, implementation, and sustainability of the project (Business Case, job

description creation, recruitment and selection, training and development, goal setting, and performance monitoring of employees).

2020-2023: Creator and leader of the 'Business Education for Pharmacists' project, sponsored by Galenika and DAP Guide, Annex 2, focusing on developing the organisational and management competencies and personal and professional competencies of pharmacists in pharmacies. Author of accredited skilled education.

## Publications

Author/co-author of 15 publications, among them one communication from an international conference printed in a domestic journal of global importance (M52), two posters at the Annual Awards Competition for Scientific Research Works of PhD Students traditionally awarded at the Faculty of Pharmacy, University of Belgrade, one invited lecture from an Accredited Professional Conference, 2 invited lectures at international professional conferences, one national course, and 8 Accredited tests with preparatory material for pharmacists and pharmacy technicians employed in pharmacies.

### Top Five Career Publications:

Communication from an international conference printed in a domestic journal of global importance (M52):

Zimonjić I, Marinković V, Odalović M. Overview of the legislation of the Republic of Serbia regarding the Second Victims Phenomenon at community pharmacists. Archives of Pharmacy Vol.72 no. suppl. 4 (2022) VIII CONGRESS OF PHARMACISTS OF SERBIA WITH INTERNATIONAL PARTICIPATION / Poster presentations session Social pharmacy and pharmaceutical legislation.

Annual Award Competition for Scientific Research Works of PhD Students at the Faculty of Pharmacy, University of Belgrade:

2. Zimonjić I, Marinković V, Odalović M. Overview of the legislation of the Republic of Serbia regarding the Second Victims Phenomenon at community pharmacists. Poster presentation, 2022.

Zimonjić I, Marinković V, Odalović M. Pharmacist safety as a critical prerequisite for patient safety: Nominal group technique study. Poster presentation, 2023.

Invited lecture from an accredited professional conference:

4. Zimonjić I, Radović N. Review of the legislation of the Republic of Serbia in the field of the Second Victims Phenomenon among pharmacists employed in public pharmacies. XVI Marketing in Pharmacy Conference, Šabac, 18 March 2023.

Invited lecture from an international professional conference:

5. Spec. Pharm. Ivana Zimonjić, Teaching Assistant, delivered an invited lecture titled "Galenika Business Academy as a concept for sustainable development of pharmacists in Serbia" at the X Annual International Conference FINIZ on the theme "Sustainable

development as a measure of contemporary business success" in Belgrade on 07 December 2023.

Ivana Zimonjić, Spec. Pharm., Teaching Assistant, participated as an invited speaker at the IV International ERNST Forum, 02 October 2023, with the topic "Rising awareness of the second victims phenomenon in Serbia through social networks".

Co-author of accredited professional education for pharmacists:

7. As part of the IV Galenika Business Forum, Spec. Pharm. Ivana Zimonjić, Teaching Assistant, conducted the practical part of the accredited course "Resilience of Healthcare Professionals as a Prerequisite for Patient Safety" on 20 October 2023.

Odalović M., Zimonjić I. Healthcare professionals as secondary victims of adverse outcomes, Accredited test, 2023.

Dražeta L., Zimonjić I. Communication of healthcare professionals as a basis for patient safety, Accredited test, 2023.

Jocić D., Zimonjić I., Burnout Syndrome in healthcare practice, Accredited test, 2023.

Jocić D., Zimonjić I., Resilience of healthcare professionals as a prerequisite for patient safety, Accredited test, 2023.

Dražeta L., Zimonjić I. Employee development in pharmaceutical organisations pharmacies, Accredited test, 2022.

Dražeta L., Zimonjić I. Performance management in pharmaceutical organisations pharmacies, Accredited test, 2022.

Dražeta L., Zimonjić I. Team development in pharmaceutical organisations pharmacies, Accredited test, 2021.

Dražeta L., Zimonjić I. Time management in pharmaceutical organisations pharmacies, Accredited test, 2021.